

CHAMUNDESWARI ELECTRICITY SUPPLY CORPORATION LIMITED

(Wholly owned Government of Karnataka Undertaking)

REPLACEMENT OF BURNT OUT METERS UNDER CLAUSE 28.00 OF KERC CONDITIONS OF SUPPLY

Nan	ne of the Consumer								
L				[7]					
Add	lress of the installation								
Hou	se No./Flat No./Shop No./Plot No.				Τ				
Floc	eet	Name							
Area/ Location						Cross			
Mai			City						
Pin	Ph. No.					Mobile			
Landmark									
Ema	ail								
DD 4			T T		r				
	Number Dunt ID		- -						
ACC	bunt ID								
Date on which the Meter found faulty									
	te on which the Meter Tourid Tauri	. у		0 5	Y				
	Address:			C.					
		Signature of the consumer Name:							
				No	31116	e.			
	Date:								
	16		FOR OF	FICE	US	SE			
1.	R.R. Number								
1.	r.n. wamper	:							
2.	Account ID								
		•							
3. Meter Details			: Make:						
			Sl.No.:						
			Type:						
•			Class:						
			CT Ra			PT Ratio:			
			Meter Constant:						
	Meter Reading at the time of inspection:								
4. Reason for Meter burnt out :									
5. Meter cost collected			Rs.						

6.	Date on which meter was sent for testing	:		
7.	Meter testing report received on	:[atitiza.	
			•	
8.	Whether meter replaced or direct connection given	:		
9.	If replaced, date of replacement	:[
10.	New Meter details	: [Make:	
			Sl.No.:	
		Γ	Type:	Parties A.
			Class:	
	•		CT Ratio:	PT Ratio:
			Meter Constant:	1. 5. 3.5. 35.
	•		Meter Reading at the tin	ne of inspection:

Signature of the Officer Name:

Designation:

Date:

GENERAL INSTRUCTIONS

- 1. Application should be filled up in Block letters only
- 2. This format shall be filled up by the consumer in case of meter burnt out and submitted to the AEE of the concerned Sub Divisional Office.
- 3. The cost of burnt out meter shall be borne by the consumer either in cash or by crossed cheque and the burnt out meter will be replaced by a good meter immediately.
- 4. The released burnt meter will be sent to the approved Meter testing laboratory. If the meter is burnt out due to mistake of Consumer or fault in the Consumer premises, there shall be no refund of the cost of meter collected and if it is due to technical reasons like voltage fluctuation etc, attributable to the system constraints, the cost of meter collected by the CESC shall be adjusted against the future energy charges of the consumer commencing from the immediate succeeding month after receipt of the test report under intimation to the Consumer.
- 5. The Meter testing laboratory will send a report to the Consumer and Sub Division Office duly recording the test results within 7 days and remarks regarding refund of cost of the meter collected to the Consumer.
- 6. For any clarifications please contact concerned Sub Division office

7. <u>Indicative Maximum time limit</u>

- ✓ The burnt out meter shall be replaced by a good meter immediately within 24 hours or however, the meter shall be replaced within 7 days as per the KERC Standards of Performance regulation.
- ✓ If the meter of required capacity is not readily available, the installation shall be connected on "DIRECT CONNECTION BASIS" and immediate action taken to fix a good meter to the installation within 3 days.

For any Electricity Complaints/ Suggestions, please call CESC Helpline **1912** Visit: www.cescmysore.org